



EMILIANO FERRERA

Born in Rome 13/05/1975

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Website:

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Skill Highlights

- Passion for travel
- Problem solving
- Service focused
- Very patient
- Strong decision maker
- Punctual

Languages

Italian
English – C1
Spanish – B1
French – A1

Covid -19

Fully Vaccinated + Booster

Certification

Tour guide license (patentino)
First Aid – CPR

Experienced **Tour Manager** specialized in planning and leading educational, leisure and customized tours through Italy as well as most European countries.

Experiences

Tour Manager

01/03/2014 to Today

Collaboration:

EXPLORICA/WORLDSTRIDES (USA)
SYNERGIES INCOMING Srl Rome (Italy)
AURATOURS (Italy)

Destinations:

EUROPE: France Spain Greece Switzerland Germany
ITALY: Venice Verona the lakes (Garda Como Maggiore) Milan
Cinque terre Florence Pisa Siena San Gimignano San Marino
Montepulciano Narni Rome (Castel Gandolfo Nemi) Naples
Sorrento Amalfi Coast Capri Sicily (Palermo Agrigento Catania
Siracusa) and Apulia

Tours per years:

About 14

Duties:

Responsible for groups' travel arrangements such as confirming arrival and departure times, scheduling all planned activities within the itinerary and liaising among other with local guides, museums and archaeological sites, restaurants, hotels and drivers.

Ensuring hotels bookings are correct and up to date, flight/train cruise reservations are confirmed, departure medical tests booked accordingly, required documentation in order and available to customers and suppliers.

Holding introductory welcome meeting on arrival day with detailed description of the itinerary, services and optional activities.

Introducing customers to local habits, customs and historical context while en-route as well as suggesting locations and places to enhance their travel experience while ensuring clients well-being, safety and security at all times.

Owner/Manager of a B&B

01/02/2014 to 30/10/2015

B&B Rose Antiche, Roma (Italy)

Cabin Crew

01/11/1998 to 30/09/2013

AIRLINE COMPANIES: Mistral air Alitalia City liner Alitalia CAI
Myair.com Alpieagles Med Airlines-
AIRCRAFT: B737 300/400 - CRJ 900 - EMB 190/175 - A320
family - MD80 - FOKKER 100 - ATR 42 - SAAB 2000

Education

High School Diploma Accountant Programmer

Istituto Tecnico Commerciale Ferdinando Magellano Rome